



Assessment Manager

Hybrid (two days per week onsite), Park End Street, Oxford
Grade 6: £35,681 - £41,636 per annum including the Oxford University weighting of £1,730 per annum

Maternity leave cover (12 months), full time (37.5 hours per week)

Reporting to: Senior Assessment Manager

Saïd Business School, Social Sciences Division, University of Oxford

Vacancy reference: 188139



The role

The Assessment Manager is a key role within the School's Student and Academic Services department, which delivers operational support across the School's portfolio of accredited degree and diploma programmes. The department is responsible for assessment, teaching and learning support, student funding and wellbeing, and the coordination of accreditations and rankings.

Reporting to the Senior Assessment Manager, the postholder is responsible for the end-to-end operational delivery of assessment across an assigned portfolio of programmes. This includes planning, coordinating and administering assessment activities throughout the academic year, including examinations, assignments, projects, presentations and class participation. The role ensures that all assessment processes are delivered accurately, efficiently and in accordance with University regulations and School policies.

This is a responsible, demanding and pivotal role requiring excellent organisational skills, sound judgement and the ability to manage multiple priorities within a complex regulatory environment. The postholder will work closely with academic and professional services colleagues across the School and the wider University to coordinate assessment activity and support the successful delivery of the School's programmes. They will develop effective working relationships with a wide range of stakeholders, including Programme Directors, Examiners, Assessors, Examination Schools, the Proctors' Office, Colleges and other central University teams, to ensure the smooth delivery of assessment and an outstanding student experience.

The successful candidate will be highly organised, proactive and meticulous, with excellent communication and interpersonal skills. They will be able to work independently while contributing effectively as part of a collaborative team, demonstrating discretion, professionalism and a commitment to continuous improvement. The postholder will develop and maintain expert knowledge of University assessment regulations and procedures, providing authoritative advice and

guidance to students, academic colleagues and professional services staff.

Responsibilities

- Communicate with individuals at all levels, including senior members of staff, internally and externally, with regards to all aspects of the assessment process whilst ensuring secure handling of sensitive information.
- Apply specialist knowledge to answer student and faculty members' assessment queries, either via telephone, e-mail or in person. Advise students and staff on university policies, processes and procedures in relation to assessment at University of Oxford.
- Plan, produce and distribute assessment related materials, as well as publishing them on relevant programme learning platforms. This will require working closely with staff and faculty on the detailed arrangements for each programme and requires careful negotiation to ensure the relevant Examination Conventions are adhered to. It is critical that materials are produced accurately and in a timely manner to ensure they are ready before the start of the programme or in order to meet central University deadlines.
- Creation and regular maintenance of the Assessment section in the school's virtual learning environment (Canvas).
- Ensure that students are registered for assessment and resits by meeting central University deadlines.
- Collate and issue assessment timetables and resit assessment timetables. This will involve liaising with faculty and the Chair of Examiners regarding dates of assessment, as well as close coordination with Examination Schools and Programme Managers.
- Obtain assessment questions and, where relevant, solutions from faculty. Upon receipt, the post-holder will be required to check and format the material and send to Examiners for



approval, in time to meet central University deadlines.

- Upon the completion of an examination, the post-holder is responsible for checking all scripts have been received and liaising with the Examination Schools on any queries or missing items. Once this procedure has been completed, the post holder will then be required to coordinate the marking process.
- Maintain the online submissions system. This will include enrolling students, adding assignment deadlines, monitoring any late or non-submissions and sending material for marking.
- Maintain the results system. This will include configuring programmes, entering marks, checking the accuracy of marks entered and ensuring programme rules are applied to accurately reflect the relevant Examination Conventions.
- Liaise with the IT team to propose improvements and develop the existing functionality of assessment systems in collaboration with the wider assessment team.
- Responsible for submitting assessment through the plagiarism detection service Turnitin and reporting any potential plagiarism cases to the Chair of Examiners and Proctors' Office. Implement Proctors' instruction regarding plagiarism case outcomes.
- Assist the Proctors' Office with the provision of documentation and information related to examination disciplinary hearings or student requests. This is often done at short-notice, working with a tight deadline, and requires a high degree of confidentiality.
- Responsible for liaising with internal and external examiners to ensure they have the necessary information and materials to carry out their roles effectively. Coordinate the assessment approval and sample review process.
- Preparation of examination boards. This will include various logistical arrangements such as scheduling dates, booking venues, catering, accommodation for examiners and the collation of all examination documentation and reports required, as well as ensuring that board decisions are effectively recorded and implemented.
- Responsible for submitting results to Central University offices and managing the release of marks and feedback to students.
- Process any Subject Access Requests made by Central University in order to meet their critical deadlines. Routinely review requirements relating to GDPR and data retention in order to adhere to specific regulations.
- Assist the Chair of Examiners by preparing statistical reports on examinations for inclusion in the Examiners' Reports.
- Deputise for the Senior Assessment Manager and supervise new members of the team as required.
- Create procedures in line with university policy, to ensure the assessment process for staff and students runs in an efficient and effective manner.
- Manage office systems and processes by proposing and implementing improvements to working practices, developing protocols and sharing knowledge.
- Play a proactive role in the support of assessment development and special projects. This will include organising meetings, preparing documents and reports and providing basic data analysis to support management reports.
- Carry out any other duties as requested and commensurate with the grade of this post.



Selection criteria

Essential selection criteria

- Strong educational background.
- High level of accuracy and attention to detail.
- Excellent organisational skills; the ability to manage multiple priorities and work to deadlines.
- Excellent interpersonal skills; the ability to build relationships and communicate with a range of stakeholders.
- Excellent IT skills; including previous experience with databases and Excel spreadsheets.
- Ability to work under pressure and remain calm and effective in a strict deadline-controlled environment.
- Ability to work using own initiative, but also as part of a team.
- Flexibility and ability to respond to changing priorities, often in a busy and time pressured environment.

Desirable selection criteria

- Previous experience of administration in an academic environment.
- Previous experience in dealing with confidential and sensitive data.

Pre-employment screening

Standard checks

If you are offered the post, the offer will be subject to standard pre-employment checks. You will be asked to provide: proof of your right-to-work in the UK; proof of your identity; and (if we haven't done so already) we will contact the referees you have nominated. If you have previously worked for the University we will also verify key information such as your dates of

employment and reason for leaving your previous role with the department/unit where you worked. You will also be asked to complete a health declaration so that you can tell us about any health conditions or disabilities for which you may need us to make appropriate adjustments.

Please read the candidate notes on the University's pre-employment screening procedures at [Pre-employment checks](https://www.ox.ac.uk/about/jobs/explore-our-careers/applications-process/pre-employment-screening) (<https://www.ox.ac.uk/about/jobs/explore-our-careers/applications-process/pre-employment-screening>).



About the University of Oxford

Welcome to the University of Oxford. We aim to lead the world in research and education for the benefit of society both in the UK and globally. Oxford's researchers engage with academic, commercial and cultural partners across the world to stimulate high-quality research and enable innovation through a broad range of social, policy and economic impacts.

We believe our strengths lie both in empowering individuals and teams to address fundamental questions of global significance, while providing all our staff with a welcoming and inclusive workplace that enables everyone to develop and do their best work. Recognising that diversity is our strength, vital for innovation and creativity, we aspire to build a truly diverse community which values and respects every individual's unique contribution.

While we have long traditions of scholarship, we are also forward-looking, creative and cutting-edge. Oxford is one of Europe's most entrepreneurial universities and we rank first in the UK for university spin-outs, and in recent years we have spun out 15-20 new companies every year. We are also recognised as leaders in support for social enterprise.

Join us and you will find a unique, democratic and international community, a great range of staff benefits and access to a vibrant array of cultural activities in the beautiful city of Oxford. For more information, please visit [About the University of Oxford](https://www.ox.ac.uk/about) (<https://www.ox.ac.uk/about>).

Saïd Business School

Saïd Business School blends the best of new and old. We are a vibrant and innovative business school, but yet deeply embedded in an 800 year old world-class university. We create programmes and ideas that have global impact. We educate people for successful business careers, and as a community seek to tackle world-scale problems.

We deliver cutting-edge programmes, including the highly regarded MBA, Executive MBA, a number of specialist MScs, a portfolio of custom

and open programmes and accredited diplomas for executives, and we undertake ground-breaking research that transform individuals, organisations, business practice and society. We are an international and outward looking School with our programme participants coming from more than 50 countries.

We seek to be a world-class business school community, embedded in a world-class University, tackling world-scale problems.

Sustainability

Saïd Business School is committed to the highest standards of environmental sustainability, preserving the planet for future generations and acting in a socially sustainable manner. As an employee you are expected to uphold these commitments in accordance with our Environmental Policy. You can learn more about our organisation's sustainability efforts at [Sustainability | Saïd Business School](https://www.sbs.oxford.edu/about-us/school/sustainability) (<https://www.sbs.oxford.edu/about-us/school/sustainability>).

Diversity and Inclusion

Oxford Saïd is committed to fostering an inclusive culture which promotes equality, values diversity and maintains a working, learning and social environment in which the rights and dignity of all its staff and students are respected. We recognise that the broad range of experiences that a diverse staff and student body brings strengthens our research and enhances our teaching, and that in order for Oxford to remain a world-leading institution we must continue to provide a diverse, inclusive, fair and open environment that allows everyone to grow and flourish.

Oxford Saïd holds a bronze Athena Swan award to recognise advancement of gender equality: representation, progression and success for all.



Our Values

To better understand our Values, what behaviours demonstrate them and how they are involved in your everyday work we have created the below descriptors.

Transformational

We challenge constructively, provoke thought, and influence and inspire others to develop.

Respectful

We are caring, supportive, appreciative, embrace difference and value each other's opinions.

Entrepreneurial

We embrace and encourage change and innovation. We are creative, flexible and brave.

Collaborative

We are stronger together. We are inclusive, approachable, listen to others and value good communication.

Purposeful

We are a community who believe in sustainable growth, and are responsible, principled and transparent.

Excellence

We are professional, focused and aligned, and have a responsibility to do the very best we can.

Wellbeing

Saïd Business School acknowledges the importance of wellbeing, in enabling people to thrive at work and ensure a work-life balance. It provides a number of initiatives to help support wellbeing and would encourage you to participate. At an individual level, wellbeing means recognising what helps us remain resilient and taking appropriate steps. If we experience difficulties, doing our best to rectify them and making our line manager aware of aspects that they could support us with.

Further information about Saïd Business School is available at [Saïd Business School](https://www.sbs.oxford.edu) (www.sbs.oxford.edu).

Social Sciences

Oxford Saïd is a department within the Social Sciences Division, one of four academic Divisions in the University, each with considerable devolved budgetary and financial authority; and responsibility for providing a broad strategic focus across its constituent disciplines.

The Social Sciences Division represents the largest grouping of social sciences in the UK: home to a number of outstanding departments and to the internationally ranked Law Faculty; all are committed to research to develop a greater understanding of all aspects of society, from the impact of political, legal and economic systems on social and economic welfare to human rights and security. That research is disseminated through innovative graduate programmes and enhances undergraduate courses. For more information please visit [Social Sciences Division](https://www.socsci.ox.ac.uk) (<https://www.socsci.ox.ac.uk>).



How to apply

Applications are made through our online recruitment portal. Information about how to apply is available on our Jobs website at [How to apply](https://www.ox.ac.uk/about/jobs/explore-our-careers/applications-process/how-to-apply) (<https://www.ox.ac.uk/about/jobs/explore-our-careers/applications-process/how-to-apply>).

Your application will be judged solely on the basis of how you demonstrate that you meet the selection criteria stated in the job description.

As part of your application you will be asked to provide details of two referees and indicate whether we can contact them now.

You will be asked to upload a CV and a supporting statement. The supporting statement must explain how you meet each of the selection criteria for the post using examples of your skills and experience. This may include experience gained in employment, education or during career breaks (such as time out to care for dependants).

Please upload all documents **as PDF files** with your name and the document type in the filename.

All applications must be received by **midday** UK time on the closing date stated in the online advertisement.

Information for internal candidates

If you currently work for the University please note that:

- As part of the referencing process, we will contact your current department to confirm basic employment details including reason for leaving.
- Although employees may hold multiple part-time posts, they may not hold more than the equivalent of a full time post. If you are offered this post, and accepting it would take you over the equivalent of full-time hours, you will be expected to resign from, or reduce hours in, your other post(s) before starting work in the new post.

- Before applying for this post, you are advised to read the [Internal Mobility Principles](https://unioxfordnexus.sharepoint.com/sites/OXINTRANET-working-here/SitePages/internal-mobility-principles.aspx) (<https://unioxfordnexus.sharepoint.com/sites/OXINTRANET-working-here/SitePages/internal-mobility-principles.aspx>). The principles promote good practice for moving into professional services roles and are designed to provide clarity on expectations for managers and individuals.

Information for priority candidates

A priority candidate is a University employee who is seeking redeployment because they have been advised that they are at risk of redundancy, or on grounds of ill-health/disability. Priority candidates are issued with a redeployment letter by their employing department(s).

If you are a priority candidate, please ensure that you attach your redeployment letter to your application (or email it to the contact address on the advert if the application form used for the vacancy does not allow attachments).

If you need help

Application FAQs, including technical troubleshooting advice is available at [Support with online applications](https://www.ox.ac.uk/about/jobs/explore-our-careers/applications-process/support-with-online-applications) (<https://www.ox.ac.uk/about/jobs/explore-our-careers/applications-process/support-with-online-applications>).

Non-technical questions about this job should be addressed to HR.Recruitment@sbs.ox.ac.uk.

To return to the online application at any stage, please go to [How to apply](https://www.ox.ac.uk/about/jobs/explore-our-careers/applications-process/how-to-apply) (<https://www.ox.ac.uk/about/jobs/explore-our-careers/applications-process/how-to-apply>).

Please note that you will receive an automated email from our online recruitment portal to confirm receipt of your application. **Please check your spam/junk mail** if you do not receive this email.



Important information for candidates

Data Privacy

Please note that any personal data submitted to the University as part of the job application process will be processed in accordance with the GDPR and related UK data protection legislation. For further information, please see the University's Privacy Notice for Job Applicants at [Job applicant privacy policy](https://compliance.admin.ox.ac.uk/job-applicant-privacy-policy) (<https://compliance.admin.ox.ac.uk/job-applicant-privacy-policy>).

The University's Policy on Data Protection is available at [Data protection policy](https://compliance.admin.ox.ac.uk/data-protection-policy) (<https://compliance.admin.ox.ac.uk/data-protection-policy>).

The University's policy on retirement

The University operates an Employer Justified Retirement Age (EJRA) for very senior research posts at **grade RSIV/D35 and clinical equivalents E62 and E82** of 30 September before the 70th birthday.

For **existing** employees, any employment beyond the retirement age is subject to approval through the procedures. Please see [The EJRA](https://unioxfordnexus.sharepoint.com/sites/OXINTRANET-working-here/SitePages/the-ejra.aspx) (<https://unioxfordnexus.sharepoint.com/sites/OXINTRANET-working-here/SitePages/the-ejra.aspx>).

There is no normal or fixed age at which staff in posts at other grades have to retire. Staff at these grades may elect to retire in accordance with the rules of the applicable pension scheme, as may be amended from time to time.

Equality of opportunity

The University of Oxford is committed to equal opportunity and to being a place where everyone belongs and is supported to succeed. We recognise how the diversity of our community enriches our ability to deliver on our academic mission.

We welcome applications from individuals from all backgrounds, including those underrepresented within higher education. No applicant or member of staff shall be unlawfully discriminated against on the basis of age, disability, gender reassignment, marriage or civil partnership, pregnancy or maternity, race, religion or belief, sex or sexual orientation.

Employment with the University and progression within employment will be determined according to personal merit and the application of criteria related to the duties and conditions of the post. In all cases, the primary consideration will be the ability to perform the job.

As stated in the University's Equality Policy and Equality, Diversity and Inclusion Strategic Plan, our commitment to equality and diversity goes hand in hand with our commitment to academic freedom and free speech.



Oxford Saïd Exclusive Benefits

Wellbeing initiatives

Oxford Saïd runs a fortnightly Wellbeing Wednesday when staff are encouraged to take time (one hour for full-time staff and half an hour for part-time staff) during the working day to focus on their wellbeing in addition to their lunch break. We also have excellent catering facilities that provide a high standard of food, including healthy eating and vegetarian options at a subsidised cost.

Staff Summer and Christmas parties

Oxford Saïd like to reward all of their staff for their great work and their Christmas and Summer parties are our way of saying thank you. The Christmas party is for all staff and the summer party is for staff and their immediate family members, because we know how important family is to all of us.

Employee Assistance provider

Spectrum.Life is an employee assistance and wellbeing consultancy that works in partnership with the Business School to provide staff and their immediate family with a free 24-hour per day helpline providing confidential information and counselling services on personal issues.

University of Oxford Benefits

Annual leave

38 days (inc. public holidays). Long service additional annual leave – up to 5 days per annum, pro rata for part time employees. Previous service within higher education sector can be recognised. An additional scheme enables staff to request to purchase up to 10 additional days in each holiday year.

Salary and salary sacrifice schemes

The University salary and grading structure allows for annual incremental progression until a scale-bar point is reached. This incremental progression is automatic. Additionally, there are salary sacrifice schemes for bicycles and electric cars. See

Working here

<https://www.ox.ac.uk/about/jobs/working-here>.

Pension

If you are on an academic or academic related pay scale (grade 6 or above), you are automatically a member of USS. Employer contribution is 14.5% and Employee contribution is 6.1%.

If you are on a pay scale other than academic or academic related (grade 1-5) you are automatically a member of OSPS. Employee contribution can be between 4%- 8% and Employer contribution 10%-14%.

University discounts

All University staff can purchase a TOTUM discount card for £14.99 for 12 months (£24.99 for 2 years, £34.99 for 3 years) which gives access to numerous exclusive offers and discounts from many popular retailers. There are a wide range of other discounts from external companies available using a university card.

University Club

Membership of the University Club is free for all University staff. The University Club offers social, sporting and hospitality facilities. Staff can also use the University Sports Centre on Iffley Road at discounted rates, including a fitness centre, powerlifting room and swimming pool. See [The University Club \(www.club.ox.ac.uk\)](http://www.club.ox.ac.uk) and [Oxford University Sport \(https://www.sport.ox.ac.uk\)](https://www.sport.ox.ac.uk).

Access to Oxford buildings

Free access to a number of Oxford colleges, Botanic Gardens, Harcourt Arboretum, Wytham Woods and discount at numerous restaurants/shops.





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www.sbs.oxford.edu

All information is correct at the time of going to press.

Please check our website for the most up-to-date information.

Saïd Business School, University of Oxford